

# Help when you need it: 24 hours a day! That's



## *Online Tutoring: Anywhere, Anytime*

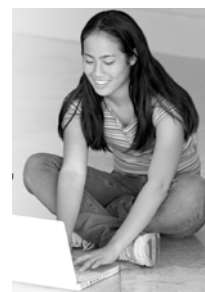
*Math ▪ Bilingual Math ▪ Introductory Anatomy & Physiology ▪  
Biology ▪ Chemistry ▪ Organic Chemistry ▪ Physics  
Economics ▪ Finance ▪ Accounting ▪ Statistics ▪ Spanish ▪ Writing*

It's 12am the night before your final and you're stuck on a problem. You decide it's too late to email your professor or call classmates. As you slip deeper into panic mode, you gulp your caffeinated drink and mumble under your breath, "where is help when I need it?"

Tired of situations like this one? We've got the answer to your studying needs!

### ***With SMARTHINKING, you can***

- **Connect With an e-structor** and interact with a live tutor.
- **Schedule a Personal Session** and pre-schedule a live session with an e-structor of your choice.
- **Submit your Writing** for any class to our Online Writing Lab.
- **Submit a Question** and receive a reply from a tutor.



### ***Follow these steps to get started:***

- **Go** to the Mesabi Range website, <http://www.mr.mnscu.edu>
- **Click –on** online tutoring located in the Norse Resources box.
- **Logon** using the username **mesabirange** and the password **tutoring06**.
- **Complete** the registration form creating your own username and password.

#### ***Technology Requirements***

- **OS:** Windows 98 +, Mac OS9 +
- **Browser:** Windows: Netscape 6 +, Internet Explorer 5.01 +, Firefox 1.0.4+. Apple Mac: Internet Explorer 5.1+, Safari 1.2+, Firefox 1.0.4+
- **Connection:** 28.8K min. / 56K+ preferred
- **Cookies/JavaScript** should be enabled.
- **Popup Blockers?** Please disable all popup blockers for [www.SMARTHINKING.com](http://www.SMARTHINKING.com)

#### ***Trouble shooting tips***

- Make sure that your browser is set up to allow cookies and pop-up windows. SMARTHINKING uses both of these.
- Make sure that you have Java installed. If you need to install Java, go to <http://www.java.com> and follow the instructions for the free download.
- Make sure you have Flash™ 7.0.19+ for Windows or Mac OS X installed. If you need to install Flash™, go to <http://www.macromedia.com> and follow the instructions

Need help using SMARTHINKING? E-mail Customer Support at [support@smarthinking.com](mailto:support@smarthinking.com) or call (888) 430-7429 ext. 1